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LABOR RELATIONS



August 1, 2019

Mr. Fredric V. Rolando
President
National Association of Letter
Carriers, AFL-CIO
100 Indiana Avenue, NW
Washington, DC 20001-2144

Dear Fred:

On July 17, you were notified that the cloud-based Integrated Human Resources System (HERO) was being enhanced.

Be advised that the improvements include the *HERO Profile* and *Learning Portal*. We have enclosed a related Stand Up Talk.

Please contact Janet Peterson at 5127 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink that reads "Janet Peterson".

tr
Alan S. Moore
Manager
Labor Relations Policies and Programs

Enclosure



Stand-Up Talk

July xx, 2019

Own Your Career with HERO!

HERO — the one-stop Human Resources shop for USPS employees — is now available through our employee website, LiteBlue.

HERO gives you an easier, more convenient way to access eReassign, job bidding, PostalEase, and other HR systems that you need. New resources are also available to assist you in developing yourself and reaching your career goals.

Two key features are your **HEROProfile** and online training courses through the **Learning Portal**.

HEROProfile provides a consolidated view of your contact details and work experience, and you can also add your skills and interests. It's completely voluntary to complete your HEROProfile however, postal leaders will have the ability to view profile information and may be looking for someone with your unique skills, education, or certifications.

The Learning Portal gives you the ability to complete off-the-clock, non-postal, online training courses. These courses cover a wide variety of topics on both professional and personal self-development.

Check out HERO today and begin your career journey! Visit LiteBlue (lite-blue-dot-usps-dot-gov). You will need your employee ID and password to log in. Then click on HERO at the top of the LiteBlue home page.

More information, frequently asked questions, and other support materials are available on the HERO Support Page once you access HERO.