Joint Statement of Support on the 30th Anniversary of Carrier Alert

In July 1982 the United States Postal Service and the National Association of Letter Carriers (NALC) launched Carrier Alert, a joint effort to partner with local social service agencies across the country to offer a measure of security for one of the most vulnerable segments of our society—homebound citizens.

During its 30-year history Carrier Alert has leveraged Letter Carriers unique daily presence in America’s communities to keep a watchful eye on elderly, infirm, and disabled citizens. The value of the program has been repeatedly demonstrated as alert Letter Carriers have helped thousands of these citizens receive assistance. In many cases this action has literally saved lives.

The all-volunteer Carrier Alert program is a natural extension of the role Letter Carriers and the Postal Service play in Americas neighborhoods. Together, the Postal Service and its Letter Carriers are committed to serving the people and communities in ways that go beyond simply delivering the mail. We show how deeply we care far the communities we serve.

As we celebrate the 30th anniversary of Carrier Alert, we encourage all NALC branch leaders and local Postmasters to recommit themselves to working with local social service agencies to support the program and to extend its reach to those who most need the peace of mind it offers.

signed by:
Fredric V. Rolando, President
National Association of Letter Carriers, AFL-CIO

Patrick R. Donahoe, Postmaster General
Chief Executive Officer
U.S. Postal Service

The following organizations have demonstrated their volunteer spirit and willingness to make the Carrier Alert program a success:
National Association of Letter Carriers, AFL-CIO
United Way Worldwide
United States Postal Service
American Red Cross
Area Agency on Aging
The National Association of Letter Carriers and the United States Postal Service have joined together with a variety of social service agencies to provide a community service to those who are the most isolated members of the community. The United Way Worldwide, the American Red Cross and the Area Agency on Aging invite you to register for this free service so that your letter carrier can help you if you need it.

If living alone worries you, the Carrier Alert program can offer you the comfort of knowing that someone who visits your home regularly can call for help if you need it. This free service has been developed especially for older adults and the homebound—people who may have difficulty reaching vital services because of an accident or sudden illness.