U.S. Postal Service Information A Guide for Activists

Overview

There is no shortage of information about the Postal Service. This guide outlines some of the places where NALC activists can find information about the Postal Service and the types of data and reports that are available.

Key Websites

Below is a list of three key websites. Each contains a large amount of information about the Postal Service. (The PRC and USPS OIG websites also have a sign-up for e-mail alerts. See the end of this document for more info).

| Website | Description | Sample of information |
|-------------|--------------------------------------|--------------------------------------------------------|
| USPS.com | Public website of the Postal Service | Latest news releases, history, financial results, mail |
| | | volume, postal store, mail tracking, etc. |
| PRC.gov | Public website of the Postal | Repository for PRC case filings, PRC and USPS reports, |
| | Regulatory Commission | service performance reports, PAEA, CPI cap info, etc. |
| USPSOIG.gov | Public website of the U.S. Postal | Audits, reports, while papers about many different |
| | Service Office of Inspector General | USPS subjects |

Reports and Data

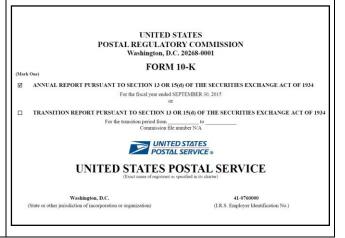
The following tables outline various information that is available on USPS.com, PRC.gov, and USPSOIG.gov.

. USPS.com (Public website of the U.S. Postal Service)

1. Postal Facts (http://about.usps.com/who-we-are/postal-facts/welcome.htm) Each year the Postal Service publishes a fact book that contains a wide range of postal facts and figures. The fact book has a table with many different metrics going back 10 years (revenue, employees, mail volume, etc) and a number of interesting facts about the Postal Service. This is a good place to start for a relatively short overview of the USPS.



2. Form 10-K (http://about.usps.com/who-we-are/financials/welcome.htm) At the end of each fiscal year (the fiscal year ends 9/30), the Postal Service files a Form 10-K with the Postal Regulatory Commission. The 10-K is an annual report that describes the Postal Service's activity and financial performance over the course of the fiscal year. The most recently posted 10-K is titled, "Form 10-K FY 2015". Page 14 of this document has a table showing their "Controllable Income/(Loss)", pages 15-18 have details on volume and revenue by product, and page 20 has a summary of the number of employees who work at the Postal Service.



I. USPS.com (Public website of the U.S. Postal Service)

Form 10-Q (http://about.usps.com/who-weare/financials/welcome.htm) For more recent information, at the end of the first three quarters of the fiscal year (quarters ending 12/31, 3/31, 6/30) the Postal Service files a Form 10-Q report with the Postal Regulatory Commission. The most recently posted 10-Q is titled, "Form 10-Q Quarter I FY 2016". The 10-Q is a quarterly report that describes the Postal Service's activity, financial performance over the course of a three month period, and the year-todate period. It compares performance in the current quarter and current year-to-date period with the prior year. The annual 10-K report is more comprehensive than the 10-Q, but the 10-Q looks a lot like the 10-K and has a lot of similar information.

UNITED STATES POSTAL REGULATORY COMMISSION Washington, D.C. 20268-0001 FORM 10-O

(Mark One)

☑ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended December 31, 2015

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Transition Period from _____to____ Commission File Number: N/A

UNITED STATES
POSTAL SERVICE ®

UNITED STATES POSTAL SERVICE

(Exact name of registrant as specified in its charter)

Washington, D.C.
(State or other jurisdiction of incorporation or organization)

41-0760000 (I.R.S. Employer Identification No.)

4. Annual Report to Congress

(http://about.usps.com/who-we-are/financials/welcome.htm) The Annual Report to Congress contains a lot of the same information as the Form 10-K, but it also contains some additional information about the Postal Service business in a narrative format. It contains a number of summary tables that are cleanly laid-out.



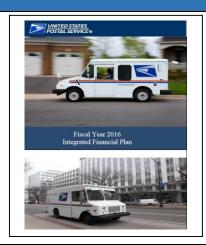
5. Revenue, Pieces & Weight (RPW) Reports (http://about.usps.com/who-weare/financials/welcome.htm). The RPW reports are published annually and quarterly and contain a lot of detail about each type of mail category. The most recent annual report posted is the "Revenue, Pieces & Weight (RPW) FY 2015".

| | | | | COMPARED | OF MAIL AND WITH THE COR housands) | | | | | | | |
|------------------------------------------------------------------------------|--------------------------------|---------------------|--------------------------------------------------|----------|------------------------------------------|--------------------|--------------------------------------------------|---------|--------------------------------|-----------------|--------------------------------------------------|--------|
| | REVENUE 6/ | | | | PECES 6/ | | | | WEIGHT (Pounds) 6 | | | |
| Service Callegory | Fiscal Year FY 2015 FY 2014 | | Change FY 2015 over FY 2014 Amount Percent | | Fiscal Year FY2015 FY2014 | | Change FY 2015 over FY 2014 Amount Percent | | Fiscal Year FY 2015 FY 2014 | | Charge FY 2015 over FY 2014 Amount Percent | |
| Erst-Class Mail: | | | | | | | | | | | | |
| Single-Piece Letters | 9.958.138 | 10.243.261 | (285.124) | (2.8) | 19.737.174 | 20.860.427 | (1.123.253) | (5.4) | 602.259 | 636,422 | (34,163) | (5) |
| Single-Piece Cards | 296,549 | 318.654 | (22.105) | (6.9) | 838.954 | 923.419 | (94.454) | (9.1) | 5.358 | 5.901 | (543) | (9. |
| Total Single-Piece Letters and Cords | 10.254.687 | 10,551,915 | (307.229) | (2.9) | 20.576,128 | 21.763.845 | (1.207.717) | (5.5) | 607.617 | 642,324 | (34,700) | (5) |
| Presort Letters | 14,981,115 | 14,630,387 | 350,728 | 2.4 | 38.004,707 | 37,994,999 | 9,707 | 0.0 | 2.193.024 | 2,136,750 | 56,264 | 21 |
| Presort Cards | 569,495 | 556,757 | 10,729 | 1.9 | 2,199,537 | 2,198,318 | (28,781) | (1.3) | 17,715 | 17,946 | (232) | (1. |
| Total Presort Letters and Cards | 15,550,601 | 15,189,144 | 361,457 | 2.4 | 40,174,244 | 40,193,317 | (19,074) | (0.0) | 2.210,739 | 2,154,706 | 56,033 | 21 |
| Flats | 2,357,693 | 2,452,575 | (94,002) | (3.5) | 1,668,697 | 1,750,477 | (89,580) | (5.1) | 339,460 | 360,684 | (21,203) | (5.1 |
| Parcets Domestic Neoclated Serv. Agreement Mail | 544,684 | 584,647 | (39,963) | (6.8) | 200,100 | 230,525 103,014 | (30,426) | (13.2) | 61,725 | 70,468 5.324 | (6,743) | (12) |
| Outboard First-Class Mail International | 334.797 | 305.318 | 9.479 | 3.1 | 212 184 | 214 120 | (1,944) | (0.9) | 11.194 | 11,256 | 138 | (100 |
| Property RE Letter Post Single-Place & NSA Ma | | 337.639 | 88.823 | 20.3 | 473.600 | 400.500 | 73.100 | 16.3 | 154,926 | 117.790 | 37.136 | 31.5 |
| First-Class Mail Fees | 147,972 | 166,717 | (18,746) | (11.2) | 413,000 | 400,000 | 73,100 | | 194,020 | 117,790 | 37,130 | |
| First-Class Dom: NSA Mail Fees Total First-Class Mail | 29,596,896 | 29,636,932 | (40,036) | (0.1) | 63,305,152 | 64,683,808 | (1,378,655) | (2.1) | 3,385,681 | 3,363,551 | 22,330 | 0. |
| Standard Mail: | | | | | | | | | | | | |
| High Density and Saturation Letters | 991.349 | 879.737 | 111.612 | 12.7 | 6,478,281 | 5.970.133 | 508,148 | 8.5 | 263,618 | 248,105 | 15.512 | 6.3 |
| High Density and Saturation Flats & Parcels | 2,036,738 | 2,005,555 | 31,183 | 1.6 | 11,232,313 | 11,278,630 | (46,317) | (0.4) | 2,024,632 | 2,036,896 | (12,264) | (0) |
| Carrier Route | 2,237,300 | 2,364,040 | (126,740) | (5.4) | 8,291,048 | 8,900,119 | (689,071) | (7.7) | 1,794,312 | 1,951,040 | (156,728) | (81 |
| Letters | 10,022,982 | 9,811,478 | 211,504 | 2.2 | 47,720,675 | 47,571,876 | 148,799 | 0.3 | 2,397,007 | 2,424,081 | (27,074) | (1) |
| Flats | 2,106,149 | 2,037,354 67,967 | 68,795 | 3.4 | 5,248,505 | 5,054,395 | 194,110 | 3.8 | 1,344,776 | 1,292,885 | 51,891 | 43 |
| Parcels | 65,093 | 147.089 | (2,873) | (4.2) | 60,420 | 65,946 | (5,425) | (9.2) | 22,646 | 23,062 | (495) | (4) |
| Every Door Direct Mail Retail Dorrestic Negotiated Serv. Agreement Mail | 53,217 | 124,454 | (71,237) | (57.2) | 225,464 | 566,251 | (54,291) | (6.1) | 44,709 | 35,636 | 9,074 | (5.25) |
| Industry New York Serv. Agreement Mail | 00,217 | 53 | (83) | (100.0) | 225,464 | 154 | (150) | (100.0) | 9 | 42 | (67) | (100) |
| Standard Mod Food | 50,005 | 56.713 | (6.707) | (11.85 | | 1.04 | 1100 | (rouse) | | ** | hers | Crown |
| Standard Mar Dom; NSA Mail Fees | | | | | | | | | | | | |
| Total Standard Mail | 17,711,220 | 17,494,470 | 216,750 | 1.2 | 80,090,273 | 00,374,260 | (283,968) | (0.4) | 7,997,302 | 0,125,261 | (125,959) | (1) |
| Periodicals Mail: | 0.000 | 100000 | 9222 | 5007 | 12000 | 522722 | 17,252 | 1 555 | 15 22216.0 | 77.25000 | 9000 | |
| In-County Outside County | 1,515,354 | 1,562,223 | (592) | (0.9) | 570,817 5,267,358 | 566,130 | (15,313) | (2.6) | 163,041 2,003,621 | 171,805 | (7,995) | (4) |
| Cutside County Periodicals Mail Fees | 7,852 | 6,496 | 1,355 | 20.9 | 5,267,358 | 3,450,564 | (191,227) | (3.5) | 2,003,621 | 2,165,172 | (99,350) | (4. |
| Total Periodicals Mail | 1,589,220 | 1,625,325 | (36,105) | (2.2) | 5,839,175 | 6.044,715 | (205,540) | (2.4) | 2,967,762 | 2,274,977 | (107,215) | (4) |
| Package Services Mail: | | | | | | | | | | | | |
| Parcel Post / Alaska Bypass | 33,762 | 33,133 | 629 | 1.9 | 1,282 | 1,290 | (8) | (0.6) | 85,474 | 87,002 | (528) | : 60: |
| Intround Inti. Surface Parcel Post (at UPU Rates) | 0 | 19,449 | (19,449) | (100.0) | 0 | 900 | (960) | (100.0) | 0 | 15,455 | (15,455) | (100) |
| Procurd Int. Negotiated Service Agreement Mail Bound Printed Matter Flots | | 201 907 | 90.449 | | 291 492 | 249.745 | 10.747 | 43 | 411.428 | 360.471 | 18.957 | 41 |
| Bound Printed Matter Porcels Sound Printed Matter Porcels | 212,356 | 201,907 | 11,149 | 52 | 293,492 | 211.977 | 15,995 | 75 | 553.967 | 523,594 | 30,374 | - 3 |
| Media and Library Mail | 273.736 | 301 612 | (27 878) | (9.7) | 74.890 | 84.478 | (9,588) | (11.3) | 183 323 | 206.340 | (23.018) | (11 |
| Package Services Mail Fees | 2.791 | 2.661 | 100 | 3.7 | 74,090 | 34,410 | (9,566) | (11.3) | 3,323 | 200,040 | 523,0 mg | -0.8 |
| Total Package Senices Mail | 806.077 | 831,074 | (24.998) | (3.0) | 504.570 | 548.470 | 16.106 | 29 | 1.235.191 | 1.224.861 | 10.330 | 0.1 |

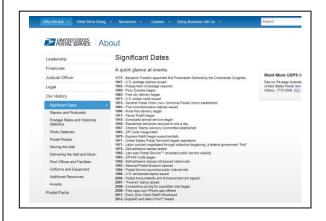
I. USPS.com (Public website of the U.S. Postal Service)

6. Integrated Financial Plan

(http://about.usps.com/who-we-are/postal-facts/welcome.htm) At the end of each fiscal year, the Postal Service creates a report forecasting their results for the next fiscal year. This report, called the "Integrated Financial Plan" is posted on the Postal Service's website and on the Postal Regulatory Commission's website (see next section).



7. Postal History (http://about.usps.com/who-we-are/postal-history/welcome.htm) The Postal Service website has a good section containing a lot of U.S. Postal Service/Post Office Department history. For example, it has reports showing the rates for domestic letters back to 1792, First-Class Mail volume since 1926, and delivery points since 1905. This section also has a number of short written reports on different aspects of the Postal Service.



8. USPS Office of Strategic Planning

(http://about.usps.com/transforming-business/postal-act-2006.htm) The USPS Office of Strategic Planning has several reports about the Postal Service, universal service and the mailbox monopoly, and the 2006 Postal Accountability and Enhancement Act.



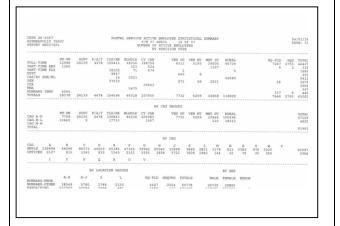
II. PRC.gov (Public website of the Postal Regulatory Commission)

1. USPS Preliminary Financial Information (http://www.prc.gov/dockets/usps_reports) A couple of weeks after every month-end, the Postal Service submits a "USPS Financial Information" update report to the PRC. The report is unaudited and preliminary, but it usually contains a fairly accurate picture of what business looked like during the most recent month. This report allows observers to see how things are going financially and operationally at the Postal Service in between quarterly and annual report releases. The first page contains financial information, including results for the month and year-to-date, how the current month and year-to-date period compare to the prior year (SPLY), and how the current month and year-to-date results compare to the Integrated Financial Plan forecast for the year.

| February 2016 (5 Millions) | | | rrent Period | | | Year to Date | | | | |
|-------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------|-------------------|-------------------|-------------------------|-----------------------|-------------------|----------------------|---------------------|--|
| | Actual | Plan | SPLY | % Plan | % SPLY | Actual | Plan | SPLY | % Plan | |
| Operating Revenue: | _ | | | | _ | - | | | | |
| Mail and Services Revenue* | \$5,781 | \$5,687 | \$5,290 | 1.7% | 9.3% | \$30,990 | \$30,083 | \$29,850 | 3.0% | |
| Government Appropriations | 4 | 5 | 12 | -20.0% | -66.7% | 17 | 23 | 70 | -26.1% | |
| Total Operating Revenue | \$5,785 | \$5,692 | \$5,302 | 1.6% | 9.1% | \$31,007 | \$30,106 | \$29,920 | 3.0% | |
| Operating Expenses: | | | | | | l | | | | |
| Personnel Compensation and Benefits** | \$4,104 | \$4,010 | \$3,885 | 2.3% | 5.0% | 521,747 | \$21,310 | \$21,283 | 2.1% | |
| Workers Compensation Cash (a) | 99 | 114 | 115 | -13.2% | -13.9% | 574 | 572 | 601 | 0.3% | |
| Transportation | 568 | 533 | 499 | 6.6% | 13.8% | 3,017 | 3,033 | 2,846 | -0.5% | |
| Supplies and Services | 233 | 227 | 198 | 2.6% | 17.7% | 1,106 | 1,169 | 1,099 | -5.4% | |
| Other Expenses** | 533 | 569 | 529 | -6.3% | 0.8% | 2,716 | 2,823 | 2,690 | -3.8% | |
| Total Controllable Operating Expenses | \$5,537 | \$5,453 | \$5,226 | 1.5% | 6.0% | \$29,160 | \$28,907 | \$28,519 | 0.9% | |
| Controllable Operating Income (Loss) | \$248 | \$239 | \$76 | | | \$1,847 | \$1,199 | \$1,401 | | |
| PSRHBF Expenses | \$483 | \$484 | \$475 | -0.2% | 1.7% | \$2,417 | \$2,418 | \$2,375 | 0.0% | |
| FERS Supplemental (b) | 20 338 | 20 | | 0.0% | 100.0% | 100 | 100 | | 0.0% | |
| Norkers Compensation (c) | | - | (666) | 100.0% | 150.8% | 478 | | 830 | 100.0% | |
| Net Operating Income (Loss) | (\$593) | (\$265) | \$267 | | _ | (\$1,148) | (\$1,319) | (\$1,804) | | |
| Interest Income | \$3 | 52 | 52 | 50.0% | 50.0% | \$12 | \$10 | \$10 | 20.0% | |
| Interest Expense | \$18 | \$16 | \$14 | 12.5% | 28.6% | \$93 | \$83 | \$76 | 12.0% | |
| Net Income (Loss) | (\$508) | (\$279) | \$255 | | _ | (\$1,229) | (\$1,392) | (\$1,970) | | |
| Other Operating Statistics | _ | | | | = | = | | | | |
| Mail Volume: (Millions) | | | | | | ı | | | | |
| Total Mail (excludes all Infil* | 12.032 | 11.606 | 11.353 | 3.7% | 6.0% | 64.208 | 62.086 | 65,112 | 3.4% | |
| Total Shipping & Package Services** | 387 | 387 | 337 | 0.0% | 14.8% | 2,245 | 2.094 | 1.954 | 7.2% | |
| International Total** | 74 | 74 | 71 | 0.0% | 4.2% | 460 | 397 | 418 | 15.9% | |
| Total Mail, Shipping & Package Services** | 12,493 | 12,067 | 11,761 | 3.5% | 6.2% | 66,913 | 64,577 | 67,484 | 3.0% | |
| Total Workhours (Millors) | 91 | 89 | 86 | 2.2% | 5.8% | 485 | 471 | 473 | 3.0% | |
| Total Career Employees | - | | | | | 497.054 | | 490,291 | | |
| Total Non-Career Employees | | | | | | 133,645 | | 131,078 | | |
| February 2016 has one more delivery day and one more retain | il day as compared to I | ebruary 2015. | | | | | | | | |
| "Numbers may not add due to rounding and/or adjustments. | | using rounded | numbers. | | | | | | | |
| (a) This amount includes estimated cash outlays including ad | | | | | | | | | | |
| (b) This represents a supplemental expense related to the ac- | | | | | | | | | | |
| (c) This represents non-cash adjustments; the impact of disc | | hanges and the | actuariai revalua | tion of new and | existing cases. | | | | | |
| NMF=Not Meaningful Figure, percentages +/- 200% or greate | f | | | | | | | | | |
| The Postal Accountability and Enhancement Act (PL 109-435 | | | | | | | | | | |
| data on this page represents financial information for the curr | ent month required by t | he Postal Regul | atory Commissio | in to be reporter | d on a monthly basis | . This data has no | t been subjected | to all closing pro | cedures and rev | |
| required to present interim quarterly financial statements in a | | | | | | | | | | |
| presentation in accordance with GAAP. If a full set of financial operations, and cash flows. Accordingly, this financial data is | of statements and relate | d disclosures w | ere included with | this data, it me | ght influence the use | er's conclusions abo | out the Postal Se | invice's financial p | position, results o | |
| prison, and cast loss. According, this intercal data is | not designed to show | and are not made | THE BOOK SOL | | CARLE TIME THAT CHART I | author, resistance, c | company of | a mosperous as | Market. | |
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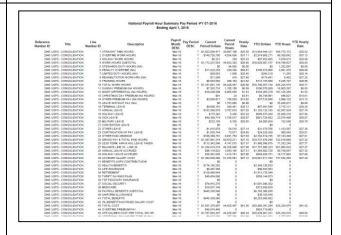
2. Postal Service Active Employee Statistical Summary (HAT Report)

(http://www.prc.gov/dockets/usps_reports)
The Postal Service Active Employee Statistical
Summary, or HAT report, is published each pay
period and contains various reports about the
number of employees at the Postal Service. It
contains information about employees by state,
grade and step, craft, and other summaries of
employees.



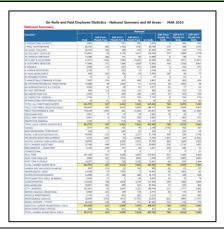
 National Payroll Hours Summary Report (http://www.prc.gov/dockets/usps_reports)

The National Payroll Hours Summary Report is published each pay period. The report is now an excel file, about 9,000 lines long. It contains 46 distinct payroll line items for each job title at the Postal Service. Examples of the line items include straight time, overtime, total work hours, health insurance, and leave. The report shows the total hours, total cost, and average hourly cost for each job title.

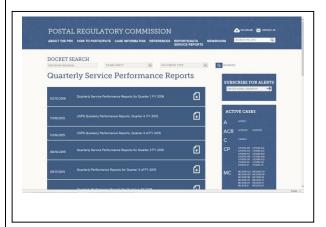


II. PRC.gov (Public website of the Postal Regulatory Commission)

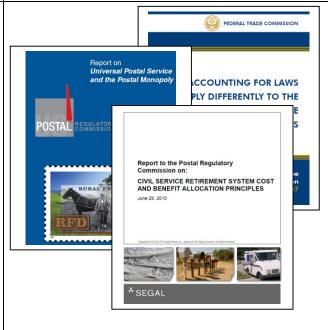
4. On-Rolls and Paid Employee Statistics Report (http://www.prc.gov/dockets/usps_reports)
The On-Rolls and Paid Employee Statistics
Report is published every month and is a one page summary of all of the employees at the U.S. Postal Service by job function.



5. Quarterly Service Performance Reports
(http://www.prc.gov/dockets/quarterlyperformance) Each quarter, the PRC publishes
reports about service performance for each class
of mail. These can be found under the
"Reports/Data Service Reports" section of the
website.



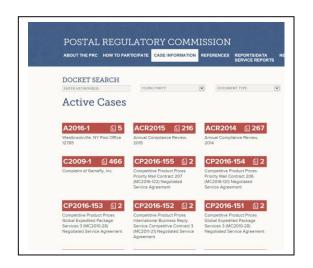
6. Special Reports by Topic (prc.gov) A number of reports on different postal topics are posted on the PRC website. One way to search for reports is via the search box at the top right of the prc.gov homepage. It says "SEARCH PRC SITE". The covers from three of these reports are shown at right.



II. PRC.gov (Public website of the Postal Regulatory Commission)

7. Case Information

(http://www.prc.gov/dockets/active) The PRC hears many cases throughout the year on postal subjects. PRC decisions in these cases can have major implications for the Postal Service. The "Case Information" section of the website lists all of the active cases.



8. Frequently Asked Questions

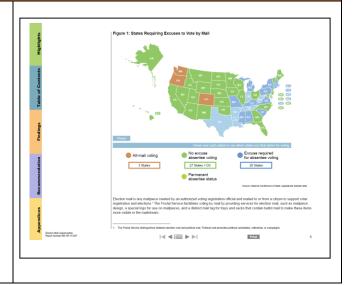
(http://www.prc.gov/faqs) The PRC has a good page of frequently asked questions. It includes information about the PRC, proceedings and dockets, and postage price setting. It can be a good quick reference guide on regulatory subjects.



III. USPSOIG.gov (Public website of the U.S. Postal Service Office of Inspector General)

1. Reports, Audits, White Papers

(https://www.uspsoig.gov/document-library)
The USPS OIG produces a large number of reports, audits, and white papers each year.
Topics cover all areas of the Postal Service. The document library contains over 1,800 individual items. A page from a recent sample report is shown at right.



E-Mail News and Alerts

The USPS OIG and PRC both allow people to sign-up to receive e-mail alerts about news and new reports. This can be a good way to stay up-to-date on new reports.

HOW TO SIGN-UP FOR E-MAIL NEWS/ALERTS USPS OIG INSPECTOR GENERAL On the USPS OIG homepage, look for a section that says "Stay Connected". Stay Connected Get email updates on the latest OIG news E-mail address * Subscribe f 🎐 🛅 ^ **PRC** ENTER TITLE KEYWORD(S) On the PRC homepage, look for a section titled DOCUMENTS ADVANCED Q "Subscribe for Alerts". T epostal regulator SUBSCRIBE FOR ALERTS ENTER EMAIL ADDRESS ->