## Save money getting online —and shopping online

owadays, computers are considered essential home appliances. However, if the time it takes to start your PC is roughly equal to the time it takes for you to case your route—or even deliver it!—it might be a sign that it's time to consider buying a new one. And Union Plus can help you find the one that's right for you and your family.

Thanks to our membership in the NALC, letter carriers have access to a wide range of Union Plus benefits courtesy of the AFL-CIO's Union Privilege. For a quarter-century, this AFL-CIO buying program has flexed the combined consumer muscle of millions of union members to lower the prices on many top-quality products and services. Union Plus discounts are often extended to our loved ones, too.

**Dell:** Working with computer manufacturer Dell, Union Plus offers a 10 to 30 percent discount to union members and their families on selected products purchased through Dell, including desktop and laptop systems.

As an added bonus, select systems come included with the "Your Tech Team" support service. Your Tech Team provides U.S.-based customer service at a higher level than that offered through the regular Dell warranty service.

Members who have access to Your Tech Team service receive toll-free phone-based technical support from U.S.-based call centers 24 hours a day, seven days a week, with an average wait time of two minutes. You can even phone ahead and schedule a tech support call at a time that's convenient for you.

Visit dell.com/unionplus to see which computer systems come with Your Tech Team support included. The website also spells out in detail who qualifies for the Union Plus discount. Union members can also call Dell sales toll-free at 877-882-3355. When ordering, make sure you use member ID PS16626766.

**Consumer Reports:** Once your new Dell system is fired up and online, point your web browser to UnionPlus.org and find out how you can become a more savvy shopper with a little help from ConsumerReports.org.

ConsumerReports.org is from the people who bring you *Consumer Reports* magazine, the nation's undisputed authority for providing unbiased ratings and buying guides to help you get the most for your money through objective, expert advice and recommendations on a variety of products and services.

For \$19 per year—a 27 percent discount over the regular subscription price to *Consumer Reports*—union members and their families can find out how to save hundreds of dollars per year.

ConsumerReports.org's interactive product selector allows you to make brand and model choices based on price, features and manufacturer specifications, and gives you the option of making side-by-side comparisons of models based upon extensive product information available from *Consumer Reports*' online data. You can also take part in discussion forums with experts, read user reviews, and browse recall notices and other product safety information.

Perhaps the best part is that ConsumerReports.org is published by union-organized Consumers Union, a non-profit organization that accepts no outside advertising, no free test samples, and whose only agenda is representing the interests of consumers. Consumers Union's testers and writers are represented by the Communications Workers of America.

NALC members who need help using these or any other Union Plus programs can log on to UnionPlus.org/Customer or call 800-472-2005. ☑



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