

HBP news and changes

e are in the midst of Open Season, which will end Monday, December 13. Many new members, both active and retired, have already decided to join the Plan.

If you have not made a decision, I'd like you to take the "director's challenge" and compare the NALC Health Benefit Plan with any other plan in the Federal Employees Health Benefits (FEHB) program.

You can take the challenge by going to the website of the U.S. Office of Personnel Management (OPM). Here's how to accept the challenge:

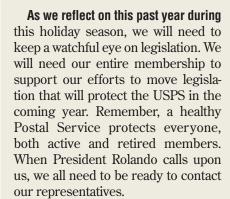
- Go to opm.gov/insure.
- Go to the bottom of the screen and under the title "Health," click "Compare Health Plans." This will take you to opm.gov/insure/ health/search/plansearch.aspx.
- Insert your ZIP code. Hit Enter, then select the plans you wish to compare (up to four plans).
- Click "Compare Selected Plans."
- Choose an employee type, such as "U.S. Postal Service, Annuitant." Click "Next."
- Choose pay frequency, such as "Monthly" or "Biweekly." Click "Next."
- The comparison will be shown on your screen.

All of the information for Open Season for 2011 plans is there for you to see and to make your own determination.

If you already are a member or already have joined, thank you! Welcome—your union-sponsored plan looks forward to providing you with outstanding service and benefits.

Again, you asked and we delivered. Over the past few months, we have received several complaints regarding the quality and durability of the membership ID cards. As a result, we went back to the drawing board and made some changes. By now, you should have received the new membership ID card, and I hope you are as pleased with the changes as we are here at the Plan. New members should expect to get their cards within 15 days after we receive their enrollment, or if you are a current member and need additional cards, please contact us at 888-636-

NALC (6252).



I would like to take this opportunity on behalf of the trustees, the employees and staff at the NALC Health Benefit Plan to wish you and your family a happy and safe holiday



season.

I would also like to thank Executive Vice President Gary Mullins and Director of City Delivery Dale Hart for their many years of hard work and dedication to the NALC and its members. I wish you both the best and enjoy your retirement. Job well done!

Please welcome the new director of the NALC HBP, Brian Hellman, to his new job. He will do a great job for

Again, best wishes for the holiday season and thank you for your support.