The MBA website

The MBA website contains useful information that can assist you in understanding more about the MBA and its products. You access the MBA through the NALC homepage under the “Departments” tab. Navigation of the website is easy. On the left side of the MBA homepage, as well as on every other page, there is a navigation list to bring you through the site efficiently and quickly.

The list of topics in the navigation section brings you to each section of the site. The sections include:

- About the MBA—This section gives you a brief history of the MBA. Scroll down the page to see additional information.
- MBA Brochures—This link will bring you to a page showing the covers of each of our brochures. Clicking on a brochure brings you down to a brief summary of that product. Once at the summary, there is an additional picture of the brochure. Click on either the picture or the link below it to bring up a PDF copy of the brochure. You can print the brochure from there.
  
  Note: A new Maturity Income brochure will soon be added to the site replacing the old one.
- MBA Forms—This link allows you to select some of the more commonly requested MBA forms to print.
  
  Current forms include:
  - Designation of Beneficiary form
  - Extended term insurance form
  - Reduced paid-up insurance form
  - Cash surrender cancellation form
  - Important information about filing a disability claim
  - Important information about filing a continuing disability claim
  - Disability Income claim form
  - Hospital Confinement claim form
  
  Note: We are in the process of adding additional forms as well as enhancing the existing forms with more detailed instructions.
- MBA Membership Requirements—This section provides general information about what is required to become an MBA member.
- MBA Applications—This section contains the links to the MBA insurance applications.
  
  Because the MBA is regulated by the individual states it is licensed to sell its products, some states have different requirements. The states that are listed on the page are the states that have state-specific applications. Either click on your state on the map, or select the proper state from the list below the map. If your state is not on the list of states, select “All other States.” Selecting a state will bring you to a page where you can select and print our current Life Insurance, Maturity Income and Hospital Confinement applications.
  
  Note: There have been state regulation changes recently. Because of this, the applications section is also currently being enhanced with new applications. There will be more state-specific applications.
- Glossary of Terms—This topic brings you to an alphabetical listing of useful insurance terms and their definitions.
- Convention Materials—This topic brings you to information from recent NALC conventions where the MBA had workshop manuals.
- Privacy Policies—The MBA’s privacy policies are defined in this section.
- Contact the MBA—Here you will find the address, phone numbers and hours of operation of the MBA
- Useful Links—This is a new section at the bottom of the homepage that brings you to a page with links to: FEGI, Thrift Savings Plan and the Social Security Administration.

“It is our goal to continually enhance our website to bring you more information and a better understanding of your Mutual Benefit Association.”

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United States Letter Carriers Mutual Benefit Association (MBA)

The Life Insurance Association of and for the National Association of Letter Carriers Suite 510, 100 Indiana Ave., NW Washington, DC 20001-2144

202-638-4318, 8 a.m.-3:30 p.m. (Eastern) 800-424-5184, 8 a.m.-3:30 p.m. (Eastern), Tuesday and Thursday

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