

# New staff at NALC Headquarters

**T**here are several new faces at Headquarters, as NALC has hired a number of new staff members over the last year.

Lori Austin, a programmer in the Information and Technology (IT) Department, is a native of the Washington, DC, area. Her first job involving the computer field was at the American Correctional Association. She then worked as a consultant in software development and web design before coming to NALC in May.

Shawn Boyd is a member of Dallas, TX Branch 132 who started carrying the mail in 1997. He was named an assistant to the president for contract administration in June. Before coming to Headquarters, Boyd held several branch and regional positions in Texas, including local business agent, Formal A designee, board member of the Texas State Association and chief steward in his hometown of Sulphur Springs, TX.

Though he works for the Membership Department, Reid Broendel handles in-

coming calls to the Headquarters switchboard, making sure that NALC members and other callers get the information they need. After graduating from Penn State University two years ago, Broendel, who is originally from Illinois, worked in ad sales before joining the NALC staff in April.

Maria Ferrara, who was hired in July as senior membership data entry operator, was born and reared in Washington, DC, of parents who emigrated from the Philippines. Ferrara graduated from American University in Washington in 1971 with a degree in French. While also caring for her three children, Ferrara worked at the World Bank, Washington National Cathedral and Woodstock Theological Center on the campus of Georgetown University.

Megan Fitzgerald is the Legislative and Political Affairs Department's new regional field coordinator (RFC) for the Southern Region. She was hired in March. Megan grew up in Leesburg, VA, just outside of Washington, DC. After graduating in 2011 from the University of Vermont, Megan worked on four political campaigns and as a staffer in the Virginia legislature. She also worked for the "We Are Wisconsin" labor campaign to support the recall of Gov. Scott Walker and several state legislators after the state passed a law that stripped most state workers of collective-bargaining rights.

Susie Haslett, RFC for the Central Region, hails from Arizona, where she got her start in political organizing in 2009 as a volunteer working on immigration issues while attending Arizona State University. She graduated in 2011 with degrees in political science and immigration policy. Haslett spent 2012 working for President Obama's re-election campaign in her home state, and then helped to educate uninsured Arizonans about their options under the Affordable Care Act for the non-profit group Enroll America. She joined NALC in July.

Ross Medico, RFC for the Northeast Region, grew up in Bellmore, NY, and graduated magna cum laude from nearby Stony Brook University last year with

a double major in political science and history. He joined NALC as a regional field coordinator in September 2013. Medico already had seen the world by then—he studied in Russia, Norway and China on multiple scholarships, and also interned for a New York state senator.

Roger Parent joined the IT Department as a programmer in May. He is from West Springfield, MA, and earned a degree in animal science from the University of Massachusetts in 1975. He soon switched from animals to the growing computer field, working as a software consultant for several IT companies and as a business and membership application developer for several associations located across the country, including the American Diabetes Association and National Fire Protection Association.

Rick Rotzler, network administrator for the IT Department, graduated from George Mason University in Virginia with a degree in information technology. Before coming to NALC in May, Rotzler worked as a network professional for The aEonian Group, an administrative services firm, and DDC Advocacy, a public affairs consultant. He came to NALC in May.

In addition to the new faces, a few current employees have moved to new jobs in the building.

Jermaine Foreman, former accounts payable clerk, became a staff accountant in the Finance Department in June. He replaced Shannon Ward, who took a position as payroll manager the same month.

President Rolando appointed Jim Yates, a letter carrier from Long Island Merged, NY Branch 6000, as an assistant to the president for contract administration. At the time of his appointment, Yates was working as an NALC field administrative assistant, a position he held since May of 2013.

"Please welcome these new staff members and congratulate them for their good work," NALC President Fredric Rolando said. "The staff are an essential part of offering quality services to our union's members." **PR**

