

Health Benefit Plan updates



**Brian
Hellman**

Although we do not have the final numbers, I am happy to report that, as of February, our Open Season totals show a gain of 3,946 new members. I would like to take this opportunity to welcome new members and say thank you for joining our family. I would also like to thank each representative who attended health fairs, answered questions and supported our union plan. The positive numbers each year are a representation of the hard work contributed by these individuals.

CVS/Caremark ScripAbility for the visually impaired

CVS Health announced in early January that it now offers the ScripAbility prescription accessibility system through its mail service pharmacy to CVS/Caremark members who are blind or visually impaired. The system includes ScripTalk talking prescription labels as well as Braille and large-print labels. In March, the company announced that ScripTalk talking labels were available from CVS/pharmacy for prescriptions ordered for home delivery through its online pharmacy, CVS.com. The announcement further expands CVS Health's offerings to its blind and visually impaired customers and members.

The ScripTalk talking labels provide a safe and convenient way to access information on prescription labels for individuals who cannot read standard print. The ScripTalk labels are free to CVS/Caremark members who are blind or visually impaired. Members also can obtain a free ScripTalk reader from Envision America that will enable them to listen to the information on the ScripTalk label.

"We are pleased to further demonstrate our commitment to providing our visually impaired members and patients with enhanced support, by offering them the ScripTalk service through our mail service pharmacy," said Jon Roberts, president of CVS/Caremark, the pharmacy benefit management business of CVS Health. "Ensuring all of our members have access to important information about their prescriptions is in keeping with our purpose of helping people on their path to better health."

The announcement is the result of collaboration between CVS Health, the American Council of the Blind (ACB) and several CVS/Caremark members. ACB President Kim Charlson praised the new initiative: "Access to prescription label information through audio, large print or Braille is essential for the safety and independence of patients who are blind or visually impaired. We commend CVS Health on its efforts in this important area, and for their leadership

role within the industry to more effectively serve their customers with visual impairments."

Members can request a product from the ScripAbility suite by completing the online request form located at envisionamerica.com/products/scripability/cvs-caremark-patient-approval-form.

Get the most out of your CVS/Caremark ExtraCare® Health Card

As a member in the NALC Health Benefit Plan, you received an NALC CVS/Caremark ExtraCare Health Card. The NALC CVS/Caremark ExtraCare Health Card is an exclusive benefit designed to help you save money on the over-the-counter items you use most.

Your ExtraCare Health Card allows you to save money online at CVS.com or throughout any CVS/pharmacy store. Your card entitles you to receive the following:

- 20 percent savings on thousands of regularly priced CVS/pharmacy brand health-related items valued at \$1 or more
- Special weekly savings throughout the store
- ExtraBucks rewards—earn 2 percent back and more toward ExtraBucks rewards on all purchases*
- Personalized coupons

You already are enrolled. Simply present one of your ExtraCare Health Card key tags with the NALC Health Benefit Plan logo at the register. A savings summary will appear on your receipt so you can see exactly how much you've saved with your card every time you shop.

If you already have a regular CVS/Caremark ExtraCare card, just call toll-free 888-543-5938 (8:30 a.m. to 7 p.m. ET) to transfer existing ExtraCare rewards to the one card that makes shopping and saving money easy.

So, what is the difference between the ExtraCare card I already have and the NALC CVS/Caremark ExtraCare Health Card? Your new card provides all the benefits you have with the card issued at the store, plus you receive the additional 20 percent savings!

You can save an additional 20 percent on thousands of CVS/pharmacy health-related items valued at \$1 or more, including allergy remedies, pain-relief medicine, cough and cold remedies, first-aid supplies, vitamins, skin-care products, incontinence products, baby care, digestive health, eye-care products, and more of the items you and your family use every day.

With thousands of CVS/pharmacy locations nationwide and the convenience of 24-hour access to CVS.com, it's easy to start saving with your ExtraCare Health Card.

* Excludes alcohol, gift cards, lottery, money orders, prescriptions, postage stamps, pre-paid cards or items reimbursed by a government program.