

The MBA member services team, Part 5



**Myra
Warren**

This article will focus on the final four of our Member Services team. The Disability product line is no longer offered; however, we continue to service the members who have been grandfathered in to ensure that they receive world-class support.

Donna Young

How long have you been working for MBA? Eleven years.

What do you enjoy the most about your job? Assisting people in their time of need.

What advice would you give members with Disability policies about getting their claims expedited? Please make sure to complete the form in its entirety; double-check it

before sending it in.

How many years have you been married? Over 30 years to Stewart (he goes by Stew).



Donna Young

What's your favorite pastime to share with Stewart? Watching old movies, reading books and listening to our CD collection.

What's your favorite movie? "Dirty Dancing." I love the music and the dancing.

What brings you the most joy? To see the smiles on the faces of family and friends that I've had the opportunity to help.

If you could travel to your favorite destination, where would that be and why?

Somewhere where it's warm all of the time, because I'm tired of winter.

What advice would you give millennials to help them make it through life? Retirement is a long way off, but understand the importance of saving.

What is a nugget of advice you've received in life? Do it once, check it twice!

Alice Cannady

How long have you been working for MBA? Ten years.

What do you enjoy the most about your job? The interactions with the policyholders.

What advice would you give members with Disability policies about getting their claims expedited? Ensure that you thoroughly review the claim form before submitting it; make sure it's complete and read all of the instructions.

What did you do after high school? I attended Strayer University.

How many years have you been married? Twenty-six years to Anthony.

Any children? One daughter named Toni; she is attending law school.

What's your favorite pastime? Spending time with family.

What's your favorite movie? "Malcolm X."

Who is your hero? Jesus.

What brings you the most joy? My family.

If you could meet someone famous, who would it be? President Barack and Michelle Obama.

If you could travel to your favorite destination, where would that be? The Holy Land.

What is a nugget of advice you've received in life? Love conquers all.

Cheryl Pugh

How long have you been working for MBA? Six years.

Do you have any children? One adult son.

What's your favorite pastime? Living life.

What's your favorite movie? "Love and Basketball."

Who is your hero? Grandparents.

What brings you the most joy? Seeing children smile.

If you could meet a celebrity, who would you choose and why? Mary McLeod Bethune, because she helped the movement and women with education.

If you could travel to your favorite destination, where would that be and why? Milan to attend Fashion Week.

What advice would you give millennials to help them make it through life? Don't take everything so seriously with social networks—get to know people, not electronics.

What is a nugget of advice you've received in life? Do unto others as you would have them do unto you.

Gary Ferguson

How long have you been working for MBA? Seven years.

What do you enjoy the most about your job? Problem resolution for the policyholder.

What's your favorite pastime? Movies, church and family time.

What's your favorite movie? "Set It Off."

Who is your hero? My mom.

What brings you the most joy? Experiencing spiritual growth.

If you could meet a celebrity, who would you choose and why? Martin Luther King Jr., to glean his insight on peace and nonviolence.

If you could travel to your favorite destination, where would that be? Los Angeles.

What advice would you give the generation of millennials to help them make it through life? Listen to your elders; realize you don't know everything.

What is a nugget of advice you've received in life? Highs of life, lows of life—stay in the middle.