

# Introducing: NALC University Union launches online learning system

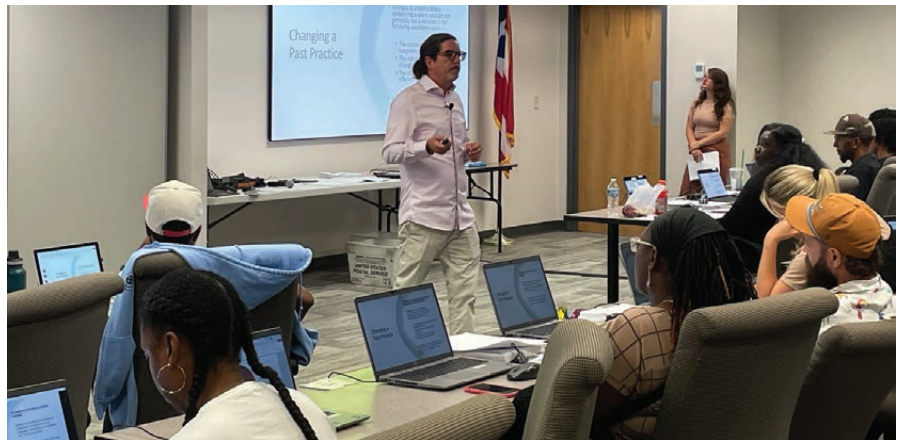
**N**ALC has launched NALC University (NALCU), a new online learning system designed to deliver training to union representatives and members across the country. As explained in the March edition of *The Postal Record*, NALC has been developing NALCU in conjunction with Vocalmeet, a company that helps organizations like NALC build online education programs.

In addition to the development of NALCU, the union has created a standardized Informal Step A Training program to help shop stewards represent members on the workroom floor. The modules created for this program vary in length from 15 to 60 minutes and cover a variety of subjects NALC members and union representatives will find helpful. These modules include:

- *National Agreement* modules, which explain the articles of the contract. Some are covered in multiple modules.
- How to Grieve modules, which explain how to take the contractual language and file a successful grievance.
- Grievance Procedure modules, which explain how a steward can use the grievance-arbitration process effectively.
- General Education modules, which include other subjects a shop steward may need to be effective in their job.

A preview of the online training was presented at the Collective-Bargaining Conference on June 2.

“While our union has an excellent history of education—we do an absolutely great job around the country at all levels education-wise, and it’s something that we continue to try to



improve—we thought that it was important for us to utilize all the means that were available to us to provide those educational opportunities to our members,” President Brian L. Renfroe said. “The idea from the beginning was not in any way to replace what we do in the classroom, it was to supplement it, to augment, to offer more opportunities to our members.”

The nationwide launch of NALCU began on May 19 and rolled out weekly to more regions so the system wasn’t overwhelmed at any given point. It was available to every region by June 16.

NALCU is available at no cost to every member of the union. Members interested in taking the online courses just need to log into the Members Only portal of the NALC website. Once logged in, NALCU is found in the Members Menu. Simply bring up the menu on your device and select “NALC University” from the drop-down menu. You will be automatically directed to the NALCU website, where you can view all the modules available and begin taking classes.

Starting July 1, NALC will begin adding new modules every two weeks, so members should log in regularly to view any new content. **PR**

**NALC University uses the same training modules as in NALC’s in-person training, but allows members to go through the training at their own speed and in the comfort of their own homes.**

**Correction:** In the lists of contributors to LCPF (February 2026) and the MDA Honor Roll (May 2026), Harrisburg, PA Branch 500 was incorrectly listed as Allentown, PA.